

# Video Call Basics



Three times a year we host video calls as a way for you to get to know the student, or students, that you are sponsoring. We feel this one on one connection is critical to the development of these children as it lets them know that somebody truly cares about them.

There are two ways that you can participate in these calls...you could either join us in person at our home base in Austin, Texas, or, you can talk with your student from anywhere in the world, through Skype.

Using Skype to connect couldn't be easier, just follow these simple suggestions and you'll be talking with your student in no time!

<b>Q:</b>	How frequently do the calls happen?
<b>A:</b>	The Kenya education system uses a trimester system, which means three times a year the kids are out of school. During these breaks all of the Moja Tu kids spend time at one of our partner children's homes, where they receive tutoring, to prepare them for their next school term. During these three breaks we also hold our video calls with the kids.
<b>Q:</b>	What application should I use to participate in the calls?
<b>A:</b>	We tested quite a few of the apps out there but found that Skype worked the best for these group calls.
<b>Q:</b>	What accounts should I use?
<b>A:</b>	At Moja Tu we've setup two accounts that we use to facilitate the calls. All you need to do is simply add the following accounts to your Skype Contacts: <ul style="list-style-type: none"> <li>👤 Moja Tu Account1</li> <li>👤 Moja Tu Account2</li> </ul>
<b>Q:</b>	What version of Skype do I need to be on?
<b>A:</b>	We recommend that prior to the call to please ensure your Skype app is up to date and on the most current version. This will ensure that you have the best and most seamless experience.
<b>Q:</b>	Can I use my phone or tablet to make the calls?
<b>A:</b>	As long as you are on the most current version of the application then you should be able to participate in the group call on either iOS or Android devices. If you are unsure please do not hesitate to reach out to us at <a href="mailto:info@mojatu.org">info@mojatu.org</a> and we can test it out before the call.
<b>Q:</b>	I'm not really sure what to say on the call, any suggestions?
<b>A:</b>	We understand that the calls can be a bit intimidating at first, but we promise that once you do one you'll be a professional. To get started, some questions that we've found work the best as conversation starters are: <ul style="list-style-type: none"> <li>👤 How did you do in school this last semester?</li> <li>👤 What was your favorite subject?</li> <li>👤 Which subject gave you the most difficulty?</li> <li>👤 What do you like to do when you're not in school or studying</li> </ul> Remember too that we'll be on the call with you to help facilitate the conversation.
<b>Q:</b>	How long will I have to talk with the student I sponsor?
<b>A:</b>	While we want to give all sponsors as much time as they want to talk with their sponsors student, we normally ask that the conversations be limited to 15-20 minutes.
<b>Q:</b>	I'd love to talk to more students than just those I sponsor, is that possible?
<b>A:</b>	Absolutely! While we have such amazing participation from our sponsors and pen pals there are always some who just can't participate. If you'd like to talk to more of the students just let us know before the call and we'll slot you in.